

## Privacy Notice for Suppliers

This Privacy Notice informs the employees and contract workers of current and prospective suppliers, vendors, and consultants, and/or their authorized users ("you" or "your") how Hillenbrand, Inc. and its subsidiaries and affiliates (collectively "Hillenbrand," "we," "our" or "us"), as controller within the meaning of the relevant Data Protection Laws (defined below), collects, processes and shares their personal data. This Privacy Notice applies to your use and access of the Hillenbrand Global Supplier Portal ("Portal") and all services, information, data, documentation, contents, functions, applications, and tools made available through the Portal ("Services").

Hillenbrand is committed to compliance with all applicable Data Protection Laws including, but is not limited to, the California Consumer Privacy Act of 2018 ("CCPA"), California Privacy Rights Act of 2020 ("CPRA"), Cybersecurity Law of the People's Republic of China of 2016, Data Security Law of the People's Republic of China of 2021, Personal Information Protection Law of the People's Republic of China of 2021, European Union's General Data Protection Regulation ("GDPR"), United Kingdom General Data Protection Regulation and the United Kingdom ("UK") Data Protection Act 2018.

### Personal Data You Provide

We collect personal data about you that you provide, directly or indirectly, to us when you use or access the Portal or Services. The personal data that we may collect about you includes your name, email address, physical address (city, country, province/region), company, telephone number and message content. We also collect other personal data that you may choose to provide us.

Hillenbrand may obtain your personal data from different sources, including through our website. Our [Website Privacy Policy](#) is incorporated into this Privacy Notice by reference. Please carefully read this Privacy Notice along with our Website Privacy Notice located at <https://www.hillenbrand.com/privacy-policy>.

### Lawful Bases for Personal Data Processing

The table below provides an overview of the lawful bases under which we process your personal data and the purposes for which we process your personal data.

Processing purpose	Personal Data Includes	Lawful Bases
Establish, create, issue and maintain an account for your use and access to the Portal and Services.	Name, email address, physical address, telephone number, and tax ID number.	Legitimate interests of Hillenbrand to communicate with data subjects and exchange information regarding our business relationship or potential business relationship.

		Processing is necessary for the performance and maintenance of an account to which the data subject is party to and to provide data subjects with the services they request.
Communicate with you, including answering your questions and responding to your requests for information.	Name, email address, physical address and telephone number	<p>Legitimate interests of Hillenbrand to communicate with data subjects and provide them the information they request.</p> <p>Processing is necessary for the performance of a contract to which the data subject is party to and to provide data subjects with the services they request.</p>
Send newsletters if you have subscribed to such newsletters.	Name, email address	<p>Legitimate interests of Hillenbrand to provide data subjects with newsletters that they request.</p> <p>Processing is necessary for the performance of a contract to which the data subject is party to and to provide data subjects with the services they request.</p>
Provide / Purchase products and services	Name, email address, physical address and telephone number	Processing is necessary for the performance of a contract to which the data subject is party to and to provide data subjects with the services they request

Conducting Supplier satisfaction surveys	Name, email address	Legitimate interest of Hillenbrand to improve the quality of its products and services.
Share your Personal Data with our service providers in order for them to perform functions on our behalf.	Name, email address, physical address and telephone number	Legitimate interests of Hillenbrand in the operations of its business.
Comply with valid legal requests or legal obligations.	Name, email address, physical address and telephone number	Comply with legal obligations (in response to requests from EEA member states or the UK) or with trade control laws, including but not limited to EU Supply chain laws, and conflict mineral reporting requirements.
Address legal issues and disputes.	Name, email address, physical address and telephone number	Comply with legal obligations (if required by EEA member states or the UK).  Legitimate interests of Hillenbrand to exercise or defend legal claims.
Investigate, prevent or respond to suspected illegal activities, fraud, threats of harm and violations of our terms of service.	Name, email address, physical address and telephone number	Legitimate interests of Hillenbrand to prevent unauthorized or illegal activity or to prevent and address threats of harm.

**Disclosure of Personal Data**

We may share your personal data in the following circumstances:

- With your consent or at your direction.
- With our parent company, subsidiaries and affiliates.

- With vendors that perform services on our behalf. Examples include vendors providing services related to marketing and promotional material distribution, advertising and data storage.
- If we believe such disclosure is necessary. For example,
  - to comply with relevant laws or to respond to a subpoena, warrant or court order served on us;
  - to respond to requests by government agencies, including law enforcement authorities;
  - if we believe your actions are inconsistent with our terms of service and applicable terms or policies;
  - to protect the rights, property, life, health, security or safety of Hillenbrand, its employees, the Website and its users or any third party; or
  - for the establishment of defenses or claims in any legal action or dispute involving Hillenbrand or any of its officers, directors, employees, agents, contractors or partners.

In the event we sell, transfer or assign all or a portion of our business or assets (e.g., further to a sale, merger, consolidation, change of control, reorganization, bankruptcy or any other business transaction, including negotiation and due diligence of such transactions), we reserve the right to disclose any personal data we collect about you or from you.

### **International Users**

If you are using or accessing the Portal or Services from outside the United States, please be aware that Hillenbrand is based in the United States and the information we obtain through the Portal will be transferred to, processed and stored on servers in the United States. The data protection laws and regulations applicable to your personal information transferred to the United States may be different from the laws in your location.

### **Personal Data Transfers Outside the EEA or the UK**

If we transfer your personal data outside the EEA or the UK to countries not deemed by the European Commission (or in the UK, the Secretary of State) to provide an adequate level of protection, the transfer will be based on, where required, standard contractual clauses approved by the European Commission (or in the UK after the transition period, Parliament or such other entity described under UK data protection law), which impose data protection obligations on the parties to the transfers.

For further information on the mechanism(s) used to transfer your personal data, please contact us at [HIprivacy@hillenbrand.com](mailto:HIprivacy@hillenbrand.com).

## Security

We maintain appropriate administrative, technical, and physical measures to safeguard your personal data from unauthorized disclosure or access and accidental or unlawful destruction, loss or alteration. Although we use reasonable efforts to safeguard personal data, we cannot guarantee the absolute security of personal data obtained or stored electronically.

## Data Retention

We will store your personal data no longer than is necessary for the performance of our obligations or to achieve the purposes for which the information was collected, or as may be permitted under applicable law. To determine the appropriate retention period, we will consider the amount, nature and sensitivity of the data; the potential risk of harm from unauthorized use or disclosure of data; the purposes for which we process the data; whether we can achieve the purposes through other means; and the applicable legal requirements.

## Rights and Choices

*EEA/UK data subjects have certain rights regarding their personal data:*

- *Right of access:* You can request information about the Personal Data stored about you.
- *Right to rectification:* You have the right to have incorrect Personal Data concerning you rectified.
- *Right to erasure (right to be forgotten):* You may, in certain circumstances, have your Personal Data deleted.
- *Right to restriction of processing:* You have the right to restrict the processing of your Personal Data in certain cases.
- *Right to data portability:* You have the right to have the data provided by you published in a structured, common and machine-readable format.
- **Right to object:** You have the right to object to the processing of your Personal Data in certain circumstances.

Where our processing of your Personal Data is based on your consent, you have **the right to withdraw your consent at any time**. If you decide to withdraw your consent, we will stop processing your Personal Data for that purpose.

You can submit these requests by email to [HIprivacy@hillenbrand.com](mailto:HIprivacy@hillenbrand.com) or to our postal address provided below under "Contact Us". We may request specific information from you to help us confirm your identity prior to processing your request. Applicable law may require or permit us to decline your request. If we decline your request, we will tell you why, subject to legal restrictions.

If you would like to submit a complaint about our use of your personal data or our response to your requests regarding your personal data, you may contact us at [HIprivacy@hillenbrand.com](mailto:HIprivacy@hillenbrand.com).

You also have the right to lodge a complaint with a data protection supervisory authority. You can find information about your EEA data protection supervisory authority [here](#) or the UK Information Commissioner's Office [here](#).

### *California Privacy Rights*

You may have the following privacy rights under the CCPA:

- *Request to Know.* You may have the right to request to know the following information about our personal information practices over the past 12 months: (i) the categories of personal information we collected about you; (ii) the categories of sources from which we collected the personal information about you; (iii) the categories of third parties with which we share personal information, (iv) the categories of personal information we sold or disclosed about you and for each category, the categories of third parties to which we sold or disclosed that particular category of personal information; (v) our business or commercial purpose for collecting or selling your personal information; and (vi) the specific pieces of personal information we collected about you. Should this right apply to you, then you may exercise your right to request to know twice a year, free of charge. If we are unable to fulfill your request to know, we will let you know the reason why.
- *Request to Delete.* You may have the right to request that we delete the personal information that we have collected from you. We may deny your request under certain circumstances, such as if we need to retain your personal information to comply with our legal obligations or if retaining the information is necessary to complete a transaction for which your personal information was collected. If we deny your request to delete, we will let you know the reason why.
- *Right to Non-Discrimination.* If you choose to exercise any of these rights, we will not discriminate against you in any way. If you exercise certain rights, understand that you may be unable to use or access certain features of our Websites.

**If you would like to make a California consumer Request to Know or Request to Delete or are an authorized agent of a California consumer who would like to make such a request, contact us at this toll-free number, 1-833-496-1947, or complete our "Privacy Request Form for California Residents" available [here](#).**

We will take steps to verify your identity before processing your request to know or request to delete. We will not fulfill your request unless you have provided sufficient information for us to reasonably verify that you are the individual about whom we collected personal information. If you have an account with us, we will use our existing account authentication practices to verify your identity. If you do not have an account with us, we will not require you to create an account with us but we may request additional information about you so that we can verify your identity. We will only use the personal information you provide to verify your identity and to process your request, unless you initially provided the information for another purpose.

You may use an authorized agent to submit a request to know or a request to delete. When we verify your agent's request, we may verify both your and your agent's identity and request a

signed document from you that authorizes your agent to make the request on your behalf. To protect our users' personal information, we reserve the right to deny a request from an agent that does not submit proof that they have been authorized by the California consumer to act on the consumer's behalf.

### **California Shine the Light**

California residents may also request information from us once per calendar year about any personal information shared with third parties for the third party's own direct marketing purposes, including the categories of information and the names and addresses of those businesses with which we have shared such information. To request this information, please contact us at [HPrivacy@hillenbrand.com](mailto:HPrivacy@hillenbrand.com) or by postal mail to Hillenbrand, Inc., Attn: Legal Department-Privacy, One Batesville Blvd., Batesville, IN 47006. Your inquiry must specify "Shine the Light Request" in the subject line of the email or the first line of the letter, and include your name, street address, city, state and ZIP code.

### **Your Choices**

#### ***Unsubscribe from Email Alerts***

Should you receive an email alert from us, you may unsubscribe from receiving additional email communications by following the unsubscribe instructions in the emails we send. Additionally, you may send us a message requesting to unsubscribe by contacting us at [HPrivacy@hillenbrand.com](mailto:HPrivacy@hillenbrand.com). Please note that even if you opt-out of receiving email alerts from us, we may continue to send you other email communications.

#### **Changes to this Privacy Notice**

Hillenbrand reserves the right to modify this Privacy Notice at any time. Any future material changes or additions to the processing of your personal data as described in this Privacy Notice will be notified to you in advance through an individual notice through our usual communication channels.

### **Contact Us**

You may contact Hillenbrand regarding this Privacy Notice at [HPrivacy@hillenbrand.com](mailto:HPrivacy@hillenbrand.com). Our German Data Protection Officer may be contacted at the email address below. You may also write to the following address:

Hillenbrand, Inc.  
Attn: Legal Department-Privacy  
One Batesville Blvd.  
Batesville, Indiana 47006

Email: [HIprivacy@hillenbrand.com](mailto:HIprivacy@hillenbrand.com)

Data Protection Officer:

We have appointed a data protection officer for our subsidiaries in Germany:

c/o activeMind.legal Rechtsanwaltsgesellschaft m.b.H

Potsdamer Str. 3

80802 München

+49 (0) 89 91 92 94 900

[Hillenbrand.GroupDPO@activemind.legal](mailto:Hillenbrand.GroupDPO@activemind.legal)