HILLENBRAND

Investor Day

December 12, 2017

Safe Harbor

Forward-Looking Statements and Factors That May Affect Future Results:

Throughout this presentation, we make a number of "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. As the words imply, these statements about future plans, objectives, beliefs, and expectations that might or might not happen in the future, as contrasted with historical information. Forward-looking statements are based on assumptions that we believe are reasonable but by their very nature are subject to a wide range of risks.

Accordingly, in this presentation, we may say something like,

"We expect that future revenue associated with the Process Equipment Group will be influenced by order backlog."

That is a forward-looking statement, as indicated by the word "expect" and by the clear meaning of the sentence.

Other words that could indicate we are making forward-looking statements include:

intend	believe	plan	expect	may	goal	would
become	pursue	estimate	will	forecast	continue	could
targets	encourage	promise	improve	progress	potential	should

This is not an exhaustive list, but is intended to give you an idea of how we try to identify forward-looking statements. The absence of any of these words, however, does not mean that the statement is not forward-looking.

Here is the key point: Forward-looking statements are not guarantees of future performance, and our actual results could differ materially from what is described in any forward-looking statements. Any number of factors, many of which are beyond our control, could cause our performance to differ significantly from what is described in the forward-looking statements.

For a discussion of factors that could cause actual results to differ from those contained in forward-looking statements, see the discussions under the heading "Risk Factors" in Item 1A of Part I of our Form 10-K for the year ended September 30, 2017, located on our website and filed with the SEC. We assume no obligation to update or revise any forward-looking statements.

Agenda

Welcome & Opening Remarks	Chris Gordon – Director of IR	9:00 AM
Company Overview, Vision & Strategy	Joe Raver – President & CEO	
Hillenbrand Operating Model (HOM)	Jim Hooven – VP, Hillenbrand Operating Model	
Batesville Overview	Chris Trainor – President, Batesville	
Q&A		10:20 AM
Break		10:35 AM
Process Equipment Group		10:45 AM
Overview	Joe Raver – President & CEO	
Coperion	Kim Ryan – President, Coperion	
Financial Update	Kristina Cerniglia – SVP & CFO	
Closing Remarks	Joe Raver – President & CEO	
Q&A		11:55 AM
Leadership Luncheon		12:15 PM





Company Overview, Vision & Strategy

Joe Raver | President & CEO

Key Messages

1

Significant strides made transforming Hillenbrand into a global diversified industrial company

1	

Now focused on building platforms to develop scale and enhance leadership positions to drive profitable growth

3 *Market leadership driven by highly-engineered products with core technologies differentiated by applications expertise*



The Hillenbrand Operating Model (HOM) is a competitive differentiator; historically focused on margin expansion and now adding tools to drive profitable growth

5

Flexible balance sheet supported by strong cash flow and appropriate debt level; expect to make additional strategic acquisitions to accelerate profitable growth



Passionate leadership team driving transformation with runway for significant shareholder value creation



Hillenbrand at a Glance

		ADJUSTED	REVENUE BY SEGMENT
Global Diversified Industrial	\$1.6B	EBITDA MARGIN ¹ 17.7%	35% ■ PEG
Company that Engineers,	MARKET CAP	DIVIDEND YIELD	65% Batesville
Manufactures, and Sells Products and	\$2.4B	2.1%	REVENUE BY GEOGRAPHY ²
Services into a Variety of End Markets	LOCATIONS ³ 40	EMPLOYEES ~6,000	 Americas EMEA Asia

All data as of 9/30/17

Leadership Team: Energized and Focused on Value Creation

Directors in Attendance



Hillenbrand Mission and Vision

A World-Class, **Global Diversified Industrial Company** with a Proven **Record of Success Driven by the** Hillenbrand **Operating Model**

Exceptional Value to Customers

Great Professional Opportunities for Employees

Superior Return for Shareholders

We Have Made Significant Strides Over the Past Five Years

	Where We Were: 2012 ¹	Where We Are: 2017 ²	IMPACT
Portfolio	2 Segments – Batesville & Process Equipment Group	2 Segments – Batesville & Process Equipment Group	More diverse
Businesses	3	6	platform
Countries	10+	40+	
Total Revenue	\$1.0B	\$1.6B	+62%
Adjusted EBITDA ³	\$207M	\$281M	+36%
Employees	3,900	6,000	> 1.5x
Market Cap	\$1.1B	\$2.4B	> 2x
Free Cash Flow ³	\$117M	\$224M	+91%

Transformed Portfolio; Now Focused on Leveraging Industrial Platform for Profitable Growth

Hillenbrand Today

	Batesville	coperion	ROTEX®	Pump Technology Red Valve	TERRA SOURCE
PRODUCTS	 Burial caskets Cremation products Technology solutions for funeral homes 	 Compounders and extruders Material handling equipment Feeders, components and system solutions Parts & service 	 Screening equipment Sizing equipment Parts & service 	 Pumping solutions Highly-engineered valves Parts & service 	 Crushers Material handling equipment Parts & service
END MARKETS	Death Care	 Polyolefins Engineered Plastics Chemicals Processed Food & Pharma 	 Minerals & Fertilizers Food & Agriculture Proppants 	 Municipal Water and Wastewater Industrial Water and Wastewater 	 Coal Power & Mining Forest Products Steel
			PROCESS EQUIPME	ENT GROUP BRANDS	

We Have a Differentiated Value Proposition and Will Continue to Strengthen Our Position

CORE STRENGTHS	SUSTAINABLE ADVANTAGES
Operational Excellence Demonstrated by Consistent Margin Expansion	Applications Engineering Expertise Creates Innovative Solutions
Financial Flexibility Bolstered by Recurring Revenue and Strong FCF	Industry-Leading Brands Recognized by Customers in High Value Applications
Global Footprint	Deep Long-Term Relationships with Blue-Chip Customers
Seasoned Global Leadership Team	Hillenbrand Operating Model (HOM)

Strong Secular Trends Support Global Growth

Growing Global Population and Rapidly Expanding Middle Class...



... Driving Secular Growth Trends



2

Products that require more and highly technical plastics and petrochemicals

- Safe, convenient processed food
- Minerals and fertilizers for agriculture
- Water infrastructure, safety, and efficiency
- Construction and transportation

Energy consumption

Hillenbrand Strategy to Drive Shareholder Value

Grow Organically through Four Key Imperatives Accelerate Profitable Growth with Disciplined M&A Leverage HOM to Drive Margin Expansion and Profitable Growth

Effectively Deploy Strong Free Cash Flow

Focused on Sustained Profitable Growth

Leverage Core Technologies and Applications Expertise...

Targeting High Growth Areas Fueled by Strong Secular Trends



- Further penetrate current markets through product innovation and targeted acquisitions
- Enter attractive new markets and near adjacencies with large addressable opportunities
- Grow platforms to critical mass to achieve benefits of market leadership and scale
- Provide innovative product and service solutions to solve customers' challenges
- Apply Hillenbrand Operating Model tools, including voice of customer and segmentation, for profitable growth

... To Build Leadership Positions in Core Markets and Near Adjacencies

Deepen Customer Engagement and Revenue Potential

Select Key Customers

Batesville

- Innovative new products help funeral homes better serve families
- Merchandising support improves customer profitability
- Online commerce helps drive greater revenue for funeral homes
- Education and training for funeral home staff



PEG

- Designing systems and valueadded subsystems creates simplified customer solutions
- Applications development helps customers with new, innovative processes and products
- Product design enables lower customer operating costs
- Global footprint and service capability support customer expansion, minimize downtime

Long-Term Relationships; Recognized by Customers in High Value Applications

03 Maximize Value Over the Product Lifecycle



- Dedicated leadership for aftermarket business driving increased focus on recurring revenue opportunities
- Uniquely positioned to follow capital equipment sales with a suite of related products and services
- Leveraging global footprint to provide high service level to customers around the world
- Using segmentation process to deliver unsurpassed service to best serve customers/partners
- Maximizing equipment and system modernization opportunities

Leveraging Installed Base and Pursuing New Opportunities to Grow Recurring Revenue

1 Leverage Strong Geographic Footprint...

- Win share with large, multi-national customers by standardizing lines globally, improving flexibility and total cost of ownership
- Reach new customers through established local presence
- Expand new project opportunities with local content requirements
- Grow service revenue through expanded local offerings and faster response times

MANUFACTURING AND SALES & TECHNICAL CENTERS



... To Expand Customer Base and Win in New Markets

Disciplined Approach to M&A in Support of Profitable Growth Strategy



- We have moved from an acquisition strategy to a profitable growth strategy supported by acquisitions to accelerate value creation
- Building capabilities in our businesses to develop a more focused and strategic pipeline
- Systematic approach to evaluating deal pipeline from a strategic, operational, and financial perspective
- Investments prioritized in building out platforms with a focus on food & pharma, separation, and flow control
- Selective, small acquisitions to be considered in death care



Building Acquisition Capabilities Aligned with Profitable Growth Strategy

Successful Track Record of Integrating Acquisitions | coperion

K-Tron Was First Industrial Company Acquired by Hillenbrand in 2010

- Catalyst for expansion into highlyengineered industrial equipment
- Gained new end market and applications expertise, primarily plastics and food
- Provided global perspective on diversified industrial growth opportunities

Coperion Acquisition in 2012 Established Scalable Platform

- Expanded global engineering, sales, and service footprint
- Provided leadership position in the plastics industry
- Enhanced capability to design and execute large systems projects
- Established relationships with large multi-national customers

Built a Stronger Coperion with the Integration of K-Tron in 2014

- Improved ability to provide complete solutions to adjacent end markets
- Expanded global sales and service capabilities, driving increased revenue opportunities
- Leveraged Hillenbrand Operating Model to drive margin improvements: segmentation, footprint consolidation, and channel optimization

Step Change Improvements with Each Successive Portfolio Development

Acquisitions to Accelerate Profitable Growth Strategies

Large Addressable Markets¹ Provide Opportunity for Growth

Plastics & Chemicals	Food & Pharma	Separation	Flow Control
\$12B	\$16B	\$10B	\$38B

Building Leadership Positions in Core Markets and Near Adjacencies

Platform Build-Out Illustration: Separation



Multiple Separation Technologies Provide Opportunities to Build Market Leading, Scalable Platform

Focused Acquisition Framework with Clear Financial Goals



Building Platforms with Leadership Positions that Benefit from Scale

Hillenbrand Operating Model: A Competitive Advantage

Consistent and Repeatable Framework Designed to Produce Efficient Processes and Drive Profitable Growth and Superior Value



UNDERSTAND THE BUSINESS



FOCUS ON THE CRITICAL FEW



GROW: GET BIGGER AND BETTER



Have Realized Benefits but Significant Opportunity Ahead

Introducing 2020 Financial Framework



Confident in Ability to Execute Our Strategy and Achieve Meaningful Returns for Shareholders

An Exciting Time for Hillenbrand; More Opportunity Ahead



Significant Progress Transforming Business to a Global Diversified Industrial Company Moving from M&A Driven Diversification Strategy to Profitable Growth Strategy Fueled by M&A HOM Provides Framework to Achieve Sustainable Margin Expansion and Consistent Profitable Growth

\$



Leadership Team Has the Talent, Experience, and Commitment to Drive Positive Change



Confident in Ability to Profitably Grow Company and Achieve 2020 Targets





Hillenbrand Operating Model

Jim Hooven | VP, Hillenbrand Operating Model

Key Messages

1

The Hillenbrand Operating Model is a competitive advantage firmly rooted in our culture; historically focused on margin performance

2

Now leveraging foundation to drive sustainable profitable growth; building repeatable processes for future success

3 Key areas of focus: innovation, lean, procurement, and business simplification

4

Early in our journey of achieving world-class operational excellence



Hillenbrand Operating Model – Building on a Strong Foundation



Strategy	Enterprise-wide process to develop and sustain competitive advantage
Talent	Attract, develop, and retain talent aligned with strategy
Lean	Maximize customer value while minimizing waste
Acquisitions	Repeatable process to identify, execute, and integrate acquisitions
Segmentation	Data-driven process to allocate resources to most critical customers, products, and markets to drive superior results

Flexible System Provides Framework and Tools to Drive Continuous Improvement across Businesses

Hillenbrand Operating Model is Driving Results

BATESVILLE

PEG

LEAN	Improved supply chain value stream and footprint drove productivity and helped protect margins	Greater efficiency in manufacturing and lead time reductions improved profitability
SEGMENTATION	Optimized sales structure and product offering to provide service to customers based on their specific needs	Product line simplification, strategic pricing, and site rationalizations contributed to significant EBITDA margin expansion
STRATEGY MANAGEMENT	Renewed focus on the core business identified opportunities to restructure SG&A and supply chain	Restructuring businesses into product line and service units drove growth and productivity
TALENT	Talent management provides pipeline for key role s and promote best practices across the organization	succession and leadership to strengthen acquisitions
	Maintained Margins Over Last Three Years Despite Market Decline	480 bps Adjusted EBITDA Margin Expansion in PEG Over Last Four Years ¹

Foundational Strengths with Clear Opportunity

Recognition of the Value of HOM



Clear Connection to Mission, Vision, and Values



Good Use of Existing Tool Set Focused on Margin Expansion



Commitment to Enhance and Expand the Model

Opportunities			
Clear Process to Deploy and Measure Strategy	Expand Use of Kaizen to Drive Accelerated Change		
Enhance Lean and Commercial Toolkits	Use of Daily Management to Ensure Baseline Sustainment		

Strengthening the Model through Core Operating Tools

Strategy Deployment	Kaizen	Daily Management	Lean & Commercial
Process (SDP)		(KPIs)	Toolkits
Breakthrough Thinking	 Rapid Catalyst for Change 	 How We Sustain the Gains 	 Value Selling
Critical Few InitiativesFocused Execution	 Directly Supports	 Relentless Pursuit of	 Strategic Pricing
	Breakthrough Initiatives	SQDCI (Safety, Quality,	Methodology
	 Cross-Functional Process Improvements 	 Delivery, Cost, Inventory) Strategic Breakthroughs to Achieve Targets 	 Innovation Toolkit

Infusing Talent to Drive Culture throughout Organization

Focus Areas for Creating Value through HOM

Procurement

- Enterprise-wide process optimization and standardization
- Supply-base rationalization
- Strategic supplier relationships for improved cost, quality, and working capital efficiency
- Value engineering to reduce cost and improve manufacturability

Business Simplification

- Active footprint management ۲
- **Global Business Services** . operating with standard processes supporting the enterprise
- Unified approach to identify • customer needs and provide complete solutions

Improved Operating

Segmentation

Information Technology • systems rationalization

Rapid Response

- Lead time as a competitive advantage
- Manage global • manufacturing and engineering capacities to improve efficiency
- Strategic supplier • relationships to manage demand fluctuations and changing customer needs

Growth

- Expand applications and systems expertise to adjacent end markets
- Expand service business geographically
- Enhance innovation and new product development
- Develop framework to win in China

Above-Market Growth

Expected Annual Savings of \$40 - \$50M

Strategy/SDP

Leverage

Lean

Above-Market Growth

Lean

Strategy/SDP

Innovation Acquisition Toolkit

Lean

Key Takeaways



Significant Opportunity to Implement Sustainable Business Processes to Drive Profitable Organic Growth Employing Kaizen to Drive Accelerated Change and Deeper Penetration of Lean and Commercial Toolkit



Opportunity to Deploy Formal Daily Management Processes to Sustain Gains and Execute More Consistently



Clear Path to Improved EBITDA through Business Simplification



Opportunity to Drive Significant Cost Improvements within Procurement





Batesville

Chris Trainor | President

Key Messages

1

Industry-leading brand based on product quality, service, and innovation with 125-year history



4

Utilized HOM to restructure and focus on core casket business; rationalizing manufacturing capacity and driving efficiencies across the supply chain

3 Investing in new products and technology to generate profitable growth

Leadership position drives strong, predictable FCF and high returns



Batesville at a Glance





Industry Leadership Drives Strong Profit Margins and Free Cash Flow

HILLENBRAND | Investor Day 2017 ¹ Company estimate. ² Adjusted EBITDA Margin is a Non-GAAP measure. See appendix for reconciliation.
Sizable Opportunity Impacted by Changing Consumer Preferences



- Demand for caskets driven by long-term, predictable demographics and consumer trends
- Consumer spending on caskets has not kept pace with inflation, resulting in annual mix decline
- Addressing industry challenges using HOM to guide our investments in new products and solutions

Addressed Industry Challenges with HOM to Protect and Strengthen Leadership



TOOL/ PRINCIPLE	RESULTS
STRATEGY MANAGEMENT	 Renewed focus on the core supported by market analysis Used voice of customer to gain deeper understanding of the business and customers
SEGMENTATION	 Exited low-return businesses, streamlined footprint, reduced SKUs Optimized sales structure and product offering
VOICE OF CUSTOMER	 Focused on serving customers differently based on their needs Prioritized new products and technology to drive profitable growth
LEAN	 Consolidated manufacturing locations Restructured SG&A streamlined processes and eliminated waste

Leveraging Our Advantages to Drive the Business Forward

CORE STRENGTHS	SUSTAINABLE ADVANTAGES
Well-Respected and Valued Brand Leader with 125-Year History	Leadership Position with High Barriers to Entry
Experienced Sales Team with Long-Standing Customer Relationships	HOM Driving Superior Product Quality, Service, and Innovation Based on Deep Understanding of Customer Needs
World-Class Manufacturing Capabilities	Rapid Direct Delivery to Funeral Homes through Nationwide Distribution System
Recurring Robust Free Cash Flow with Low Ongoing Capex Requirements	Strong Integration of Technology that Improves Consumer Experience and Customer Efficiency

Batesville Strategy

Profitably Strengthen Leadership Position in Death Care Industry Maintain Optimal Cost and Asset Structure to Support Profitability and Cash Flow Continue to Develop and Strengthen Talent at Batesville

Building on Our Strengths to Expand Industry Leadership

Leveraging HOM Tools to Understand Needs, Segment Our Customers, and Provide Customized Solutions



Unique Customer Value Propositions Based on Comprehensive Offering and Customization

New Product Introductions in Response to Consumer Trends



Personalization Options that Align with Consumer Preferences

CONSUMER PREFERENCES

>50% of families are interested in product personalization¹

Families value personalization and are willing to pay for it 3 out of 4 families prefer personalization using medallions and designs



LifeSymbols[®] Designs LifeStories[®] Medallions LifeView[®] Panel **Embroidered Tribute Panels** MemorySafe[®] Drawer Memorial Record System™ Living Memorial[®]

Helping Funeral Homes Better Serve Families by Providing Valued Features



Leverage Technology Connectivity to Enhance Consumer Experience and Create Business Efficiencies





Provide funeral planning information to families earlier – when they are seeking it



Enhance connection between funeral homes and families



Increase business efficiencies for funeral homes through connected technology solutions



Consolidate e-commerce revenue opportunities



Educate families to facilitate more informed product selections

Optimize Cost and Asset Structure to Support Profitability

Drive Supply Chain and SG&A Productivity

- Continue to apply HOM principles and tools
- Optimize newly-consolidated supply chain
- Further incorporate mobile technologies throughout delivery network
- Align resources to support the core casket business

Reduce Working Capital and Asset Investments

- Implement supply chain financing to improve working capital
- Continue to leverage lean to drive inventory efficiencies
- Leverage leasing in targeted areas to deploy capital efficiently

Using HOM Breakthrough Thinking to Drive Strong Cash Flow and Return on Assets

Continue to Strengthen and Develop Talent

Recruit and Develop Leaders Skilled in HOM Tools to Drive Breakthrough Thinking



Expand Digital Marketing Expertise and Further Develop External Strategic Partnerships



Develop Next Generation Sales Leaders to Drive Performance and Strengthen Relationships



Key Takeaways



Leading Provider of High Quality Funeral Products and Services to Funeral Homes



*** * * ***



Strategic Investments in New Products and Technology Are Key to Driving Profitable Growth



HOM Provides a Roadmap to Drive Profitable Growth and Optimize Productivity



Industry Leadership Driving Strong, Predictable FCF and High Returns









Process Equipment Group: Overview

Joe Raver | President & CEO

Key Messages

1

Portfolio of highly-engineered, mission-critical products differentiated by core technologies and applications expertise



Driving value for global blue-chip customers across diversified end markets

3

Hillenbrand Operating Model has driven margin improvement with significant opportunity for improved performance



Expect above-market growth in high margin parts & service business

5

Building platforms to achieve benefits of market leadership and scale focused on food & pharma, separation, and flow control



Process Equipment Group at a Glance



HOM Drives Strong Profit Margin and Free Cash Flow

Leveraging Our Advantages to Drive the Business Forward

CORE STRENGTHS	SUSTAINABLE ADVANTAGES
Highly-Engineered Products and Systems	Applications Expertise Creates Innovative Solutions
Large Installed Base of Capital Equipment	Industry-Leading Brands Recognized by
Drives Recurring Parts & Service Revenue	Customers in High Value Applications
Operational Excellence Demonstrated by	Deep Long-Term Relationships
Consistent Margin Expansion	with Global Blue-Chip Customers
Global Engineering, Sales, and	Hillenbrand Operating Model Drives
Service Footprint	Profitable Growth

Diverse Brands with Significant Scale in Plastics

	coperion	ROTEX [®]	Pump Technology Red Valve	
PRODUCT PORTFOLIO	 Products: Compounders and extruders Material handling equipment Feeders, components, and system solutions Parts & service 	 Separation Products: Screening equipment Sizing equipment Parts & service 	 Flow Control Products: Pumping solutions Highly-engineered valves Parts & service 	 Size Reduction Products: Crushers Material handling equipment Parts & service
END MARKETS	 Polyolefins Engineered Plastics Chemicals Processed Food & Pharma 	 Minerals & Fertilizers Food & Agriculture Proppants 	 Municipal Water and Wastewater Industrial Water and Wastewater 	Coal Power & MiningForest ProductsSteel
PORTION OF PEG REVENUE ¹				

ABEL®

Rotex at a Glance



	Profile	~\$10B Separation Related Market ¹
Established	1844	
Products	Reciprocating gyratory and vibratory screeners, particle size analyzer, vibratory feeders and conveyors, and aftermarket parts & service	
Applications	Screening and separating solutions for a wide range of processing industries – high volume, accurate separations	• Other ²
End Markets	Minerals, fertilizers, food, agriculture, chemicals, plastics, and proppants	
		Dry, Wet, & Magnetic

Strategy to Build Separation Platform

Alternative Separation Technologies	 Develop or acquire new technologies to further penetrate ~\$10B addressable market¹: dry, wet, magnetic, other separation and related equipment 	
Develop New Applications	 Extend and strengthen applications expertise to win in adjacent markets with high growth potential 	
Standardize Global Sourcing	 Drive flexible global manufacturing model to respond to demand fluctuations and improve lead times 	
Geographically Expand	 Globalize sales and service processes to win share in underpenetrated geographies 	

Leverage Industry-Leading Position to Expand into Adjacent End Markets

Case Study – Voice of Customer Driven Product Development

Customer Need

Current potash and salt processing customer sought higher capacity screener with a compact footprint

Our Tailored Solution

- Rotex engineers developed two new minerals separators, which use multiple stacked decks to provide higher capacity in a compact footprint
- New reduced-size separators allowed customer to save over \$1M in plant footprint and material handling equipment costs
- Replicated solution to drive incremental revenue in other markets



Fertilizer product loadout area; two Rotex Model MM5430-2 mineral separators



Customer Processing Plant

Flow Control at a Glance



	ABEL	Red Valve	~\$38B Global Water and Wastewater Market ¹
Established	1947	1953	Controls
Products	Positive displacement pumps suitable for abrasive, shear-sensitive media; aftermarket parts & service	Pinch valves, knife gate valves, pressure sensors, expansion joints, and check valves	& Measurement
Applications	Transporting abrasive, paste-like material at high pressures and over a long distance	Water, sludge handling, aeration and mixing, backflow prevention, and corrosive & abrasive materials	-• Pumps
End Markets	Industrial water and wastewater in mining, power, chemicals, and marine	Municipal water and wastewater; industrial wastewater in power, chemicals, and general industrial	 Abrasive Media Pumps Specialty Valves
			- Valves



Strategy to Build Flow Control Platform

Expand Geographically	 Increase sales coverage in key geographies, particularly Latin America, and take advantage of cross-selling opportunities in core markets 	
Expand in Current Markets	 Segment and expand North American Sales and Distribution channels to further penetrate industrial wastewater market 	
New Product Innovation	 Develop innovative new products and solutions to meet customer needs and address new water and wastewater regulatory requirements and infrastructure needs 	
Execute Strategic Acquisitions	 Make strategic acquisitions focused on valves, pumps, and accessories, largely in North American water and wastewater 	

Driving Innovation and Strategic Acquisitions to Build Scale in Large Fragmented Market

Case Study – Proactively Addressing Customer Needs

CUSTOMER NEED

Discharging chlorinated water can be toxic and severely harmful to plant and aquatic life

Localities are increasing enforcement of discharge regulations

OUR TAILORED SOLUTION

- In anticipation of increased enforcement of discharge regulations, Red Valve engineers created an assembly that removes chlorine and chloramine, while increasing tank security
- Dechlorinating Overflow Security Assembly (DOSA) meets regulatory requirements and avoids potential penalties by addressing environmental concerns



TerraSource at a Glance

1876

Profile

Crushers and materials handling equipment and

Size reduction, material handling, screening &

Coal power & mining, forest products, cement,

processing, feeding, and storage & reclaim

steel, biofuels, and general industry

aftermarket parts & service



Strategy

- Segment customer base and provide superior service to best customers
- Drive best-in-class lead times to grow share in aftermarket parts & service business
- Increase lean focus to drive operational performance
- Develop innovative products to win in new and growing market applications



Established

Applications

End Markets

Products

Diverse Brands with Significant Scale in Plastics

	coperion	ROTEX°	Pump Technology Red Valve	
PRODUCT PORTFOLIO	 Products: Compounders and extruders Material handling equipment Feeders, components, and system solutions Parts & service 	 Separation Products: Screening equipment Sizing equipment Parts & service 	 Flow Control Products: Pumping solutions Highly-engineered valves Parts & service 	 Size Reduction Products: Crushers Material handling equipment Parts & service
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PORTION OF PEG REVENUE ¹				

ABEL®





Coperion

Kim Ryan | President

Key Messages

1

Leading manufacturer of highly-engineered equipment and systems with a combined 130+ year operating history



Leveraging core technologies and applications expertise for mission critical requirements across our global footprint



Growing our engineered plastics and food & pharmaceuticals businesses, supported by strategic acquisitions



Enhancing global, long-term customer relationships across multiple applications

5

Delivering improved results through the application of the Hillenbrand Operating Model; significant opportunity ahead







Coperion at a Glance



PROFILE

LOCATIONS	30 Global Locations
EMPLOYEES	>2,500 ~750 Engineers Globally
SALES FORCE	300 Direct Sales and Rep Network
ADDRESSABLE MARKETS	Plastics and Chemicals Food and Pharma

REVENUE BY DIVISION¹



- Compounding & Extrusion
- Materials Handling

A Worldwide Market and Technology Leader in Plastics and Chemicals

Equipment & Systems

Customer Solutions – Individual Components to Integrated Systems



EQUIPMENT & COMPONENTS

- Feeding equipment and components for large and small systems
 - Feeders
 - Highly-engineered valves
 - Pneumatic conveying subsystems

COMPOUNDING & EXTRUSION SYSTEMS

- Highly-engineered conversion systems used in high volume polyolefin production (polyethylene and polypropylene)
- Smaller conversion systems for engineered plastics, PVC, and chemicals

MATERIALS HANDLING

- Large engineered pneumatic material handling systems mainly for the polyolefin industry
- Turnkey Solutions Coperion engineers all key equipment and processes for a turnkey plant

Value-Added Services Include: Maintenance, Parts, Modernization, and Field Service

Global Manufacturing and Engineering Presence







UNITED STATES

- Global production and R&D centers located in Germany, U.S., China, India, and Switzerland
- 50+ bulk material handling, feeding, and extrusion systems for testing product

Engineering

Production Center

Test Lab

Coperion Competitive Advantages

Standard to Customized Solutions	 From standard components and equipment to highly- engineered systems, including large scale project management Proven reliability in mission-critical applications with high cost of downtime 	
Deep Applications Expertise	 Decades of plastics industry process experience, including strong relationships with licensors, EPCs, and end customers Ability to develop applications for new product formulations from customers 	ZSK Twin Screw 60 Years of Quality Hygienic Rotary Valve (USDA Certified)
Global Team with Local Sales and Service	 Local sales and service centers close to installed base; ability to service anywhere in the world System lifecycle engineering support for current or modified formulations and capacity requirements 	Coperion Coperio Coperion Coperion Coperion Coperion Cope

The Only Company Globally that Offers a Comprehensive, End-to-End Solution

Coperion: Markets and Growth Model



Operating in Attractive Markets Where Growth Opportunities Exist

Coperion Strategy



Profitable Growth Opportunity Exists in Highly Attractive Markets with Strong Recurring Revenue Potential

Leverage the Plastics Core

Applications	 Provide coordinated solution offering to win projects in core markets Continue to penetrate Polyolefin core with innovative solutions to meet customers' changing needs Develop expertise in fast growing, continuous processing applications with strong recurring revenue opportunities 	
Products	 Modify existing products to enhance performance in new market applications Introduce innovative new products to win in key product and application categories 	
Service	 Enhance services to maintain and extend equipment life and modernize customers' existing systems Expand service offering in locations close to customers to enable best-in-class response times and growth Develop new service concepts by leveraging sensor/digital technology 	

Application, Product and Service Innovation Drive Growth in the Core Plastics and Chemicals Business







Customer-Driven Innovation and New Product Development

Existing Product Evolution

Modular Liquid Feeder



- Reduces lead time and initial cost
- Easier maintenance

Rotorcheck



 Prevents metallic abrasion and increases safety (e.g., food industry)

New ZSK Screw Elements



 Increases throughput of the existing extruder



Mix-A-Lot Mixer



Enhances total cost of ownership: reduces investment and maintenance costs of customer

Hygienic Feeder Design



 Improves product quality of the handled product and easier handling for operator

STS Extruder



High performance machine with lower costs and faster return on investment

Service Integration

Industry 4.0



Enhance production efficiencies for our customers:

- Condition monitoring/predictive maintenance
- Remote service/visualization
- Traceability and production control

STS: A High-Performance Compounding System with a Compelling Value Proposition



 Low cost manufacturing; produced in Nanjing, China





- German-engineered gear box
- Proven Coperion manufacturing standards/quality
- European safety standards



 Can be applied to majority of standard applications in plastics extrusion



Marketing Implications

- Good market success in all geographical regions
- Broad portfolio: significant market coverage across all price segments
- High customer retention: future potential for strong end market growth
Grow Food & Pharma

Focus and Innovate

- Large and growing addressable market¹: \$16B
- Capitalizing on shift from batch to continuous manufacturing processes
- Opportunity enhanced by customers' increasing requirement for best-inclass equipment to full system implementation capabilities

Grow

- Leverage established market presence, global footprint, and engineering know-how
- Modify products to win in highly regulated, sanitary applications
- Develop focused food & pharma global sales channel
- Accelerate product expansion and market presence through strategic acquisitions
- Drive recurring parts & service revenue



Coperion K-Tron Hygienic Feeder

Coperion Food Extruder

Become the Market Leader in Continuous, High-Value Food & Pharma Applications

Case Study – Feeding System for Pfizer

CUSTOMER NEED

Shift from batch to continuous process

Requirements

- Flexibility
- Automation
- Hygienic
- Environmentally friendly

OUR TAILORED SOLUTION

- Facilitates conversion from batch to continuous operation
- Highly accurate delivery of ingredients into the continuous mixing process
- Modular design of feeders leads to reduction in equipment size and footprint
- Coperion K-Tron applications expertise for pharmaceuticals critical in meeting customer requirements



Coperion K-Tron Pharma Design Feeder

Coperion K-Tron Feed System¹



Coperion Productivity

Global Procurement	 Evolved from site-specific to division-specific procurement; now optimizing across Coperion Focused on global spend transparency 	
Productivity Improvements	 Modularization and standardization of Compounding and Extrusion products Reduce cost/lead time for small extruders Improve on-time delivery 	
Footprint	 Creating flexibility in engineering and manufacturing locations Optimizing to meet market requirements 	Coperion Definere Proventerenterenterenterenterenterenterente

Process Equipment Group Platforms for Growth



>\$50B Total Addressable Market Opportunity



Building Platform Leadership Positions Both Organically and through Acquisitions

Key Takeaways



Highly-Engineered, Mission-Critical Products Differentiated by Applications Expertise



Parts & Services Growth Provides Recurring Revenue and Attractive Margins





Leveraging HOM to Drive Profitable Growth and Further Improvements in the Business



Profitable Growth in Targeted End Markets Accelerated by Strategic Acquisitions





Financial Overview

Kristina Cerniglia | CFO

Financial Key Messages

1

We have implemented specific actions targeting operational excellence and working capital to drive sustained margin expansion and free cash flow

2

Strong balance sheet and cash flow generation provide flexibility for growth investments both organically and through acquisitions

3 Disciplined capital allocation focused on driving shareholder return

4

Long-term targets demonstrate our commitment to transparency and confidence in our ability to profitably grow Hillenbrand



Transforming Finance into a Strategic Business Partner

	Progress Since 2015	Target Areas 2018 – 2020
	Significant talent upgrade	
	 Business partner mindset driving operations and strategy Leading enterprise-wide focus on net working capital 	Ongoing Talent Initiatives
Process	Reengineered key financial processes	V Business Simplification
	Developed clear capital allocation frameworkImproved transparency for investors	EBITDA Margin Expansion
	Expanded Adjusted EBITDA margin by 90 bps	
Results	 Improved working capital by 3.4 turns¹ Generated free cash in excess of net income 	Drive Free Cash Flow
Results	Returned \$179M of cash to the U.S.	V Improve Systems/Technology
	 Funded \$80M of U.S. pension liability 	

Building a Scalable Foundation to Support Profitable Growth

Financial Performance: 2015 – 2017



Strategy Execution Driving Strong Results

Cash Performance: 2015 – 2017



Working Capital Focus Driving Free Cash Flow, Fueling Investment for Future Growth

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¹ Free Cash Flow and Free Cash Flow conversion (Free Cash Flow / net income) are Non-GAAP measures. See appendix for reconciliation. ² Based on company calculation.

Well Capitalized for Growth

FINANCIAL FLEXIBILITY



CAPITALIZATION

(\$M)	9/30/17	Maturity
Cash	\$66	-
\$900M Revolver ²	\$217	2022
\$100M Notes	\$100	2024
\$150M Bonds	\$150	2020
Total Debt	\$466	
Net Debt	\$400	
Total Capitalization	\$2,919	
(\$M)		
Cash	\$66	
Revolver Availability (covenant based)	\$554	
Total Liquidity	\$620	

Capital Allocation Framework

REINVEST IN THE BUSINESS	 Drive innovation and new product development Expand into new end markets and geographies Annual capex <2% of revenue
	 Invest in targeted acquisitions with compelling financial returns
STRATEGIC ACQUISITIONS	 Strengthen existing leadership positions and build targeted platforms
	 Acquisitions are a strategic priority
	 Dividend yield of 2.1%¹
RETURN CASH TO	 Eight consecutive years of \$0.01 per share dividend increases
SHAREHOLDERS	 Opportunistic share repurchases, primarily to offset dilution

Capital Allocation: FY15 – FY17



Flexible Capital Allocation Strategy to Drive Shareholder Value

Consistent History of Dividends and Share Repurchases



Share Repurchases

- Opportunistic share repurchases, primarily to offset dilution
- Over the past three years, repurchased ~2M shares¹ at an average price of \$32.50
- Board authorization of \$200M; \$101M remains as of 9/30/17

Disciplined and Predictable Framework for Returning Cash to Shareholders

Reaffirming Fiscal 2018 Guidance and Introducing 2020 Targets

	FY 2018 GUIDANCE	2020 TARGETS	Key Assumptions for 2020
TOTAL REVENUE GROWTH	2% to 4%	2% to 4% CAGR	 Above-market organic growth
PROCESS EQUIPMENT GROUP	5% to 7%	4% to 6% CAGR	 Procurement initiative drives PEG margin
BATESVILLE	-3% to -1%	-3% to -1% CAGR	expansion
PEG ADJ. EBITDA MARGIN	+30 to 80 bps	+250 bps	 Tax rate ~30% to 31%
ADJUSTED EPS ¹	\$2.16 - \$2.28	Double-Digit CAGR ²	 Earnings growth enhanced by strategic acquisitions
FCF CONVERSION RATE	> 100%	> 100%	

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Compelling Long-Term Investment Thesis

Key Takeaways



Well-Positioned for Continued Organic Growth in Core Businesses HOM Provides Framework for Sustainable Profitable Growth and Margin Improvement

•••	

Strong Cash Generation and Flexible Balance Sheet Provide Fuel for Growth

Capital Deployment Strategy Focused on Driving Shareholder Value

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Confident in Our Ability to Achieve Long-Term Profitable Growth Targets





Closing Remarks

Joe Raver | President & CEO

Closing Remarks

1

Significant strides made transforming Hillenbrand into a global diversified industrial company

2

Now focused on building platforms to develop scale and enhance leadership positions to drive profitable growth

- **3** *Market leadership driven by highly-engineered products with core technologies differentiated by applications expertise*
- 4
- The Hillenbrand Operating Model (HOM) is a competitive differentiator; historically focused on margin expansion and now adding tools to drive profitable growth
- 5
- Flexible balance sheet supported by strong cash flow and appropriate debt level; expect to make additional strategic acquisitions to accelerate profitable growth



Passionate leadership team driving transformation with runway for significant shareholder value creation









Appendix

Disclosure Regarding Non-GAAP Measures

While we report financial results in accordance with accounting principles generally accepted in the United States (GAAP), we also provide certain non-GAAP operating performance measures. These non-GAAP measures are referred to as "adjusted" and exclude expenses associated with backlog amortization, inventory step-up, business acquisition and integration, restructuring and restructuring related charges, and trade name impairment. The related income tax for all of these items is also excluded. This non-GAAP information is provided as a supplement, not as a substitute for, or as superior to, measures of financial performance prepared in accordance with GAAP.

One important non-GAAP measure that we use is adjusted earnings before interest, income tax, depreciation, and amortization ("adjusted EBITDA"). A part of our strategy is to selectively acquire companies that we believe can benefit from our core competencies to spur faster and more profitable growth. Given that strategy, it is a natural consequence to incur related expenses, such as amortization from acquired intangible assets and additional interest expense from debt-funded acquisitions. Accordingly, we use adjusted EBITDA, among other measures, to monitor our business performance.

Free cash flow (FCF) is defined as cash flow from operations less capital expenditures. Management considers FCF an important indicator of its liquidity, as well as its ability to fund future growth and to provide a return to shareholders. FCF does not include deductions for debt service (repayments of principal), other borrowing activity, dividends on the company's common stock, repurchases of the company's common stock, business acquisitions, and other items.

Another important non-GAAP operational measure used is backlog. Backlog is not a term recognized under GAAP; however, it is a common measurement used in industries with extended lead times for order fulfillment (long-term contracts), like those in which our Process Equipment Group competes. Order backlog represents the amount of consolidated revenue that we expect to realize on contracts awarded related to the Process Equipment Group. Backlog includes expected revenue from large systems and equipment, as well as replacement parts, components, and service. Given that there is no GAAP financial measure comparable to backlog, a quantitative reconciliation is not provided.

We use this non-GAAP information internally to make operating decisions and believe it is helpful to investors because it allows more meaningful period-to-period comparisons of our ongoing operating results. The information can also be used to perform trend analysis and to better identify operating trends that may otherwise be masked or distorted by these types of items. The Company believes this information provides a higher degree of transparency.

Fiscal 2017 Reconciliation of Non-GAAP Measures

(\$M, except for per share data)	Years Ended September 30,						
	201	7	2016		201	5	
Net Income ¹	\$	126.2	\$	112.8	\$	111.4	
Restructuring and Restructuring Related		12.3		10.4		8.9	
Business Acquisition and Integration		1.1		3.7		3.6	
Litigation		-		-		0.5	
Inventory Step-up		-		2.4		-	
Backlog Amortization		-		4.5		_	
Trade Name Impairment		-		2.2		-	
Pension Settlement Charge		-		-		17.7	
Tax Effect of Adjustments		(4.8)		(8.0)		(11.2)	
Adjusted Net Income ¹	\$	134.8	\$	128.0	\$	130.9	
Diluted EPS	\$	1.97	\$	1.77	\$	1.74	
Restructuring and Restricting Related		0.19		0.16		0.14	
Business Acquisition and Integration		0.02		0.06		0.06	
Litigation		-		-		0.01	
Inventory Step-up		-		0.04		-	
Backlog Amortization		-		0.07		-	
Trade Name Impairment		-		0.04		-	
Pension Settlement Charge		-		-		0.28	
Tax Effect of Adjustments		(0.07)		(0.13)		(0.18)	
Adjusted Diluted EPS	\$	2.11	\$	2.01	\$	2.05	

Adjusted EBITDA to Consolidated Net Income Reconciliation

(\$M)	Years Ended September 30,						
	2017	2016	2015	2014	2013	2012	
Adjusted EBITDA:							
Process Equipment Group	\$ 177.7	\$ 160.9	\$ 160.5	\$ 150.4	\$ 116.4	\$ 79.7	
Batesville	141.9	143.5	145.5	150.8	161.0	152.8	
Corporate	(38.6)	(37.3)	(37.3)	(25.7)	(29.9)	(25.1)	
Less:							
Interest Income	(0.9)	(1.2)	(1.0)	(0.8)	(0.6)	(0.5)	
Interest Expense	25.2	25.3	23.8	23.3	24.0	12.4	
Income Tax Expense	59.9	47.3	49.1	48.7	28.3	30.1	
Depreciation and Amortization	56.6	60.4	54.3	58.4	89.4	40.4	
Business Acquisition Costs	1.1	3.7	3.6	8.4	16.0	4.2	
Inventory Step-up	-	2.4	-	-	21.8	-	
Restructuring and Restructuring Related	10.7	10.2	7.5	5.5	2.8	8.3	
Tradename Impairment	-	2.2	-	-	-	-	
Litigation	-	-	0.5	20.8	0.2	5.5	
Pension Settlement Charge	-	-	17.7	-	-	-	
Other	-	-	-	-	0.2	-	
Long-term Incentive Compensation Related to the Int'l Integration	_	-	-	-	-	2.2	
Consolidated Net Income	\$ 128.4	\$ 116.8	\$ 113.2	\$ 111.2	\$ 65.4	\$ 104.8	

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Cash Flow Information

(\$M)	Years Ended September 30,							
	2017	2016	2015	2014	2013	2012		
Operating Activities								
Consolidated Net Income (A)	\$ 128.4	\$ 116.8	\$ 113.2	\$ 111.2	\$ 65.4	\$ 104.8		
Depreciation and Amortization	56.6	60.4	54.3	58.4	89.4	40.4		
Change in Working Capital	33.3	51.2	(86.8)	22.6	(12.3)	(19.8)		
Pension Settlement Charge	-	-	17.7	-	-	-		
Other, Net	27.9	9.8	6.6	(12.6)	(15.3)	12.8		
Net Cash Provided by Operating Activities (B)	\$ 246.2	\$ 238.2	\$ 105.0	\$ 179.6	\$ 127.2	\$ 138.2		
Capital Expenditures (C)	(22.0)	(21.2)	(31.0)	(23.6)	(29.9)	(20.9)		
Acquisition of Businesses, Net of Cash Acquired	-	(235.4)	-	-	(415.7)	(4.4)		
Debt Activity	(147.2)	83.8	(26.2)	(104.1)	385.6	(162.3)		
Dividends	(51.9)	(51.1)	(50.4)	(49.7)	(48.7)	(47.6)		
Other	(11.1)	(10.6)	(7.1)	13.1	4.0	1.7		
Net Change in Cash	\$ 14.0	\$ 3.7	\$ (9.7)	\$ 15.3	\$ 22.5	\$ (95.3)		
Free Cash Flow (B-C)	\$ 224.2	\$ 217.0	\$ 74.0	\$ 156.0	\$ 97.3	\$ 117.3		
Free Cash Flow Conversion (FCF/A)	175%	186%	65%	140%	149%	112%		

FY18 EPS Guidance

EPS Guidance Range	
FY18 GAAP EPS	\$2.11 – \$2.23
Restructuring & Related Charges	\$0.05 - \$0.05
FY18 Adjusted EPS	\$2.16 – \$2.28



JOE RAVER

President and Chief Executive Officer

Joe Raver is President and CEO, Hillenbrand, Inc. He has served as President of the Process Equipment Group since 2011, and is a member of Hillenbrand's Board of Directors. Joe has spent 18 years in various key positions with Hillenbrand including President of Batesville. Before that he held the position of VP and General Manager of the Respiratory Care Division at the former parent company, Hill-Rom. From 1994 until 2004, he held various leadership roles with Batesville. Joe sits on several national boards, including the Manufacturers Alliance for Productivity and Innovation's (MAPI) board of trustees and the National Association of Manufacturers (NAM) board of directors. He is currently a member of Applied Industrial Technologies, Inc.'s (NYSE: AIT) board of directors. Joe holds an MBA in marketing and strategy from the Kellogg School of Management at Northwestern University, and a bachelor's degree in economics from Dartmouth College.



KRISTINA CERNIGLIA

Senior Vice President and Chief Financial Officer

Kristina Cerniglia is SVP and CFO, leading the Company's finance organization, overseeing financial planning and analysis, reporting, tax, treasury, investor relations, and internal audit. She also oversees Hillenbrand's enterprise information systems department, ensuring increased accessibility to data while supporting business needs and objectives. Kristina plays a critical role in shaping Hillenbrand's strategy, as well as leading the company's engagement with investors and analysts. She has more than 25 years of financial experience. Before assuming the role as Hillenbrand's CFO, she served as VP and corporate controller at Stanley Black & Decker. She also spent nine years at United Technologies in various financial roles. Kristina has a bachelor's degree in finance from Bentley University in Waltham, MA.



JIM HOOVEN

Vice President, Hillenbrand Operating Model

Jim Hooven is VP of the Hillenbrand Operating Model. Jim has over 20 years of experience with diversified industrial manufacturing companies. He most recently served as general manager of the MTI Torque Systems division of Handy & Hartman. Prior to that, he served as VP of operational excellence at SL Industries (purchased by Handy & Harman in 2016) and served in various roles within Danaher and Trane from 1997 to 2010. Mr. Hooven received his MBA from Rider University, as well as a bachelor's degree in international business from Johnson & Wales University.



CHRIS TRAINOR

President, Batesville

Chris Trainor was named President of Batesville in September 2015, after serving as SVP, CFO and Chief Administrative Officer. Chris joined Batesville in 2010 as VP and CFO and was later assigned additional responsibilities for oversight of HR and IT. Prior to joining Batesville, he spent 17 years with Kraft Foods where he held a variety of finance roles in both the U.S. and U.K. Chris serves on several boards including the Funeral Service Foundation, ICCFA Education Foundation, and Mary Margaret Health Foundation. Chris obtained his MBA from the University of Liverpool, England.



KIM RYAN

President, Coperion

Kim Ryan is President Coperion and SVP, Hillenbrand, Inc. She has served as President since 2015. Kim has spent 28 years in various key positions with Hillenbrand and its former parent company Hill-Rom, including the President of Batesville from 2011-2015. Prior to that, she held the position of SVP, Post Acute Care Division at Hill-Rom from 2003-2011. From 1989 until 2003, she held leadership roles with Batesville in accounting, strategy, logistics and information technology. Kim is currently a member of the board of Kimball (NASDAQ: KBAL) and is a member of the Audit Committee of the board. She holds a BBA in accounting from Iowa State University.



DIANE BOHMAN

Senior Vice President, Strategy & Corporate Development

Diane Bohman is SVP, Strategy & Corporate Development. Prior to this role, Diane served as SVP and Chief Administrative Officer and SVP, Integration for Hillenbrand. Other prior roles include VP, Logistics; VP and CFO; and VP, Strategy, for Batesville from 2005 to 2011. Prior to this, Diane worked for seven years at Hill-Rom holding a broad array of positions in the finance organization. She began her career in the business assurance practice of Coopers & Lybrand. Diane is the former treasurer and former board member for the Hoosier Trails Council of the Boy Scouts of America. She currently sits on the Margaret Mary Health Foundation Board. Diane is a CPA and holds a bachelor's degree in business with a concentration in accounting from the Indiana University Kelley School of Business.



NICHOLAS FARRELL

Vice President, General Counsel and Secretary & Chief Compliance Officer

Nicholas Farrell is VP, General Counsel and Secretary & Chief Compliance Officer, Hillenbrand. Prior to this, he served as the Company's VP, associate general counsel and assistant secretary. Nicholas joined Hillenbrand in 2011, after six years in private practice with Troutman Sanders in Atlanta, GA. He serves on the boards for nonprofit organization Cincinnati Therapeutic Riding and Horsemanship. Nicholas attained a Bachelor of Arts degree from Wake Forest University and a JD from Vanderbilt University Law School.



GLENNIS WILLIAMS

Senior Vice President and Chief HR Officer

Glennis Williams is SVP and Chief HR Officer. Glennis most recently served as VP, Global HR for Welbilt in New Port Richey, FL. Prior to that, she worked for Joy Global as VP of HR and for Westinghouse Electric as an HR leader. Glennis received her Business Administration degree from Idaho State University and her MBA from the University of Phoenix.